



Johnson Controls Fire Protection LP

3120 Unionville Road Suite 400

Cranberry Twp., PA 16066

724-553-1636

www.johnsoncontrols.com

Service Agreement Renewal

Single or Multi - Site Renewal: Multi - Site See Contract Details on Page 2	Salesperson: Jonathon Gabriel	Ship To Address: multiple Bill To Address: 2030 Swallow Hill Rd. Pittsburgh, PA 15220-1699
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Johnson Controls Fire Protection LP ("Company"), for and in consideration of the prices herein named, proposes to furnish the work, and/or materials hereinafter described, subject to the terms and conditions of this Agreement.

Contract Dates: -

Scope of Service:

Total Annual Amount: \$

Renewal Requirements:

Billing Frequency:

Customer Acceptance

In accepting this Agreement, Customer agrees to the terms and conditions contained herein including those on the following page(s) of this Agreement and any attachments or riders attached hereto that contain additional terms and conditions. It is understood that these terms and conditions shall prevail over any variation in terms and conditions on any purchase order or other document that the Customer may issue. Any changes in the system requested by the Customer after the execution of this Agreement shall be paid for by the Customer and such changes shall be authorized in writing. **ATTENTION IS DIRECTED TO THE LIMITATION OF LIABILITY, WARRANTY, INDEMNITY AND OTHER CONDITIONS CONTAINED IN THIS AGREEMENT. This offer shall be void if not accepted in writing within thirty (30) days from the date first set forth above.**

Customer Name	<u>JOHNSON CONTROLS FIRE PROTECTION LP</u>
By: _____	By: _____
Name: _____	Name: _____
Date: _____	Date: _____
Title: _____	Title: _____
Email: _____	Email: _____
PO #: _____	License #: _____



Service Plan Offerings.

Previous Plan (Fire Alarm)	Previous Plan Includes	Upgraded Plan	Upgraded Plan Includes
Basic	<ul style="list-style-type: none"> · Test & Inspection · Xaap Electronic Inspection reporting · 10% Labor Discount 	Essential	<ul style="list-style-type: none"> · Test & Inspection · Xaap Electronic Inspection reporting · 10% Labor Discount · Customer Portal
Precision Labor	<ul style="list-style-type: none"> · Test & Inspection · Labor Coverage · 15% Labor Discount for services not covered under contract (i.e. Acts of Nature, Faulty Wiring, Moves/Adds/Changes, User Abuse & Vandalism) · Xaap Electronic Reporting · Custom Operator Training · Remote Diagnostics Option (supports all Simplex panels) · Smoke Detector Cleaning · Sensitivity Testing (for older, non - addressable panels) 	Enhanced	<ul style="list-style-type: none"> · Test & Inspection · Labor Coverage & Panel Parts Coverage · 15% Labor Discount for services not covered under contract (i.e. Acts of Nature, Faulty Wiring, User Abuse & Vandalism) · Xaap Electronic Inspection Reporting · Battery Replacement Option (batteries are ONLY replaced 3 years from the current date listed on panel batteries. Excludes additional replacements.) · Remote Service Support · Smoke Detector Cleaning · Sensitivity Testing (non - addressable panels) · Customer Portal
Comprehensive	<ul style="list-style-type: none"> · Test & Inspection · System Labor Coverage · System Parts Coverage · Peripheral Part Replacement Coverage · Xaap Electronic Inspection Reporting · 20% Discount for services not covered under contract · Customer Operator Training · Remote Diagnostics Option · Priority Response (this is not a guarantee) · Remote Service Solutions 	Expert	<ul style="list-style-type: none"> · Test & Inspection · System Labor Coverage · System Parts Coverage · Peripheral Part Replacement Coverage · Xaap Electronic Inspection Reporting · 20% Discount for services not covered under contract · Battery Replacement Coverage (batteries are ONLY replaced 3 years from the current date listed on panel batteries. Excludes additional replacements.) · Remote Service Support · Smoke Detector Cleaning · Customer Portal